

### **In a medical emergency**

For chest pain, shortness of breath, severe bleeding or trauma or any other life threatening situation, **call 911.**

Stay on the line with the emergency medical dispatcher, who will direct you until the ambulance arrives and will gather information for both the ambulance crew and emergency room staff.

Do not drive to the ambulance service (they may on call) or to St. Andrews Urgent Care Center or anywhere else.

Average ambulance response time on the Boothbay peninsula is under nine minutes and that will not change.

Do not drive if you are compromised; do not drive with your compromised loved one. **Wait for the ambulance.**

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### **St. Andrews Urgent Care Center**

For minor emergencies, such as sore throat, abdominal pain, lacerations

Open seven days a week from 8 a.m. to 8 p.m.

Same physicians and nurses as St. Andrews emergency room

Diagnostic and laboratory tests still available

Will serve all patients, regardless of ability to pay

Will accept commercial insurance, Medicare and MaineCare

Ambulance will not take patients to urgent care center

LifeFlight helipad will still be available at St. Andrews

After 8 p.m., all buildings at St. Andrews will be closed

A lighted emergency phone to call 911 will be available at front entrance